

## MANUAL-XV

**The particulars of facilities available to citizens for obtaining information, including the working hours of a library for reading room, if maintained for public use.**

Since DTL is only dealing with High Tension Transmission of 220 KV and above level. Its consumers are only five i.e. three Discoms, NDMC and MES. Hence within its limited role there is a website ( [www.dtl.gov.in](http://www.dtl.gov.in) )for the public at large. There are forms and suggestion boxes available to the people at large in most of the offices of the company. Persons from the public are free to interact with company officials at various offices at appropriate level.